#### NATIONAL INSTITUTE OF TECHNOLOGY KARNATAKA, SURATHKAL MANGALURU – 575 025



# CITIZEN'S CHARTER & CLIENT'S CHARTER



# Vision

To facilitate transformation of students into good human beings, responsible citizens and competent professionals, focusing on assimilation, generation and dissemination of knowledge.

# **Mission**

- <sup>©</sup> Impart quality education to meet the needs of profession and society, and achieve excellence in teaching-learning and research.
- Attract and develop talented and committed human resource, and provide an environment conducive to innovation, creativity, teamspirit and entrepreneurial leadership.
- Facilitate effective interactions among faculty and students, and foster networking with alumni, industries, institutions and other stake-holders.
- Practice and promote high standards of professional ethics, transparency and accountability.

# **Core Values**

- Caring Individuals
- Responsible Citizens
- Competent Professionals
- Quality
- Equal Opportunity
- Entrepreneurial Leadership
- Professional Ethics

### **Our Stakeholders**



## **Our Clients**

- Students of our Institute
- Industry
- Society
- Sponsors
- Users of Testing & Consultancies
- R&D Centres
- Foreign Universities.

### **Our Services and Aim :**

The National Institute of Technology Karnataka, Surathkal is among the foremost Institutes of National Importance in higher technological education and applied research. Since its inception in 1960 as the Karnataka Regional Engineering College, the Institute has established itself as a premier centre engaged in imparting quality technological education, Training, Consultancy, Continuing Education and providing support to research and development activities.

- 1. Effective and efficient Organization and management.
- 2. Attracting and nurturing talent of students.
- 3. Affirming highest quality of teaching and learning process.
- 4. Strengthening and nurturing human resources both faculty and staff.
- 5. Mobilization, Optimum allocation and utilization of financial resources.
- 6. Promoting resource and consultancy activities.
- 7. Undertaking outreach and extension activities.

#### **Expectations form our Clients:**

- 1. Effective and efficient governance.
- 2. Quality in teaching and research.
- 3. Modern infrastructure and facilities.
- 4. Competent faculty and staff.
- 5. High placement records.

# **Responsibility Centre:**

#### Departments:

Department of Applied Mechanics and Hydraulics
Department of Civil Engineering
Department of Chemical Engineering
Department of Chemistry
Department of Computer & Science Engineering
Department of Electrical & Electronics Engineering
Department of Electronics & Communication Engineering
Department of Information Technology
Department of Mathematical and Computational Sciences
Department of Mechanical Engineering
Department of Metallurgical & Materials Engineering
Department of Mining Engineering

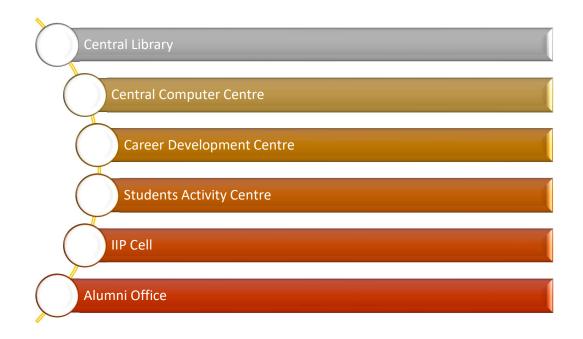
Department of Physics

#### School:

School of Management



#### Academic Support Unit:



### Institute Grievance Redressal Committee

#### Email: igrc@nitk.edu.in

The Institute pay serious attention to the grievances of its stakeholders both internal and external and is keen to solve the same. There is a Grievance Redressal Committee to consider all grievance against Administrative decisions on issues and to recommend corrective measures for consideration of Director/BoG.

<ul> <li>The Committee is constituted as Follows:</li> <li>Dr. Murulidhar N. N. Professor, Mathematical and Computational Sciences.</li> <li>Dr. S. M. Murigendrappa, Professor</li> </ul>	: Chairman
Dept of Mechanical Engineering	: Member
🖙 Dr. Ravishankar K. S. Associate Professor,	
Metallurgical & Materials Engg.	: Member
🖙 Dr. Nagendrappa H, Assistant Professor Grade - I,	
Electrical & Electronics Engineering.	: Member
🖙 Dr. (Mrs.) Rashmi Uchil, Assistant Professor Grade – I	
School of Management	: Member
🕗 Shri. Dinesh Naik, Assistant Professor,	
Dept. of Information Technology	: Member
🕗 Dr. Pathipati Srihari, Assistant Professor Grade – I,	
Electronics & Communication Engineering.	
🕗 Dr. Kedarnath Senapati, Assistant Professor Grade – I	,
Mathematical and Computational Sciences.	: Member
🕗 Shri. P. N. Subrahmanya, Assistant (SG-II)	
Establishment & General Section	: Member
🕗 Mr. Gaurav Chowdhury	
Assistant Registrar (Admin)	: Convener

The Grievance Redressal process is specified as below:

Grievance Redressal Process (GRP) :

Stage – I	:	Complaint received
Stage – II	:	Forwarded to the Chairman (GRC)
Stage – III	:	GRC Meeting
Stage – IV	:	reffered to the Internal Audit
Stage – V	:	Concerned Responsible Officer for the implementation of
		GRC recommendations.

### Internal Complaints committee against Sexual Harassment

#### Email: iccsh@nitk.edu.in

In the light of enactment of the sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013, the Competent Authority has constituted an Internal Complaints Committee at NITK, Surathkal (ICC-SH). The Internal Complaints Committee is responsible for investigating every formal written complaint of sexual harassment and taking appropriate remedial measures to respond to any substantiated allegations of sexual harassment.

The Internal Complaints Committee shall inquire into the complaints as per the provisions of Section 11 of the Act, 2013. During pendency of inquiries the Committee may give recommendations as may be considered necessary under the provision of Section 12 of the Act, 2013 and based on these recommendations, the Competent Authority shall take appropriate action.

It is the policy of the Institute to create and maintain an environment free from sexual harassment in the Institute. The Institute strongly disapproves of any conduct that constitutes sexual harassment. All students, faculty, and staff members are advised to report any matter related to sexual harassment to the Committee against Sexual Harassment (Contact details of members are given below). All complaints will be thoroughly investigated and appropriate action will be taken promptly. The Committee will maintain confidentiality within the limits of the law and will not disclose sensitive information to any individual except for those who have a specific need to know.

#### Members of the Internal Complaints committee against Sexual Harassment

S1. No	Members of the Committee	Departments	Email Id.	Contact Details
1	Dr. (Mrs.) Rashmi Uchil	School of	chairperson_icc-	0824-
	Associate Professor	Management	<u>sh@nitk.ac.in</u>	2473231
			rashmiuchil@nitk.edu.in	
2	Dr. Annappa	Dept. of	annappa@nitk.ac.in	
	Professor	Computer		0824-
		Science &		2473401
		Engineering		
3	Dr. (Ms.) Senthil Thilak A.	Dept. of	thilak@nitk.ac.in	0824-
	Asst. Professor Grade – I	Mathematical		2473953
		&		
		Computational		
		Sciences		
4	Dr. (Ms.) Khyati Verma,	Dept. of	kverma@nitk.edu.in	9711843988
	Asst. Professor Grade – II	Mechanical		
		Engg.,		
5	Shri. D. Murugavelu,	Ground Floor,	velu888@nitk.edu.in	0824-
	Superintendent (SG-II)	Accounts		2473011
		Section-III		
		Main Building		
6	Ms. Wilma Irene Pinto	Ground Floor,	supdt-accounts1@nitk.edu.in	0824-
	Superintendent	Accounts		2473012
		Section-I		
		Main Building		
7	Mrs. Manjula V. Prasad,	Madhu Nivasa,	Manjula.malnadu@gmail.com	9243350111
	Madhu Nivasa, Ambagilu,	Ambagilu,		
	Udupi	Udupi		

### **RTI details**

In NITK, one's right to information is respected and great care is taken to provide the relevant information sought under the Right to Information Act, 2005, enacted as a Law by the Government of India.

The following officers have been entrusted with the responsibility :

S1. No.	Name & Designation	Contact Address	Telephone	Email address
1.	<b>Transparency Officer</b> Dr. M. Shankaranarayan Bhat	Professor – HAG, Dept. of E&C Engineering.	824 - 2473507	tor.rti@nitk.edu.in
2.	<b>Nodal Officer</b> Dr. A. Kandasamy	Professor Dept. of MACS	824- 2473251	kandy@nitk.ac.in
3.	<b>First Appellate</b> <b>Authority</b> Sri K. Ravindranath	Registrar National Institute of Technology Karnataka Surathkal, PO Srinivasnagar MANGALURU – 575 025	0824- 2473006	rnath@nitk.ac.in
4.	<b>Central Public</b> <b>Information Officer</b> Ms. Priyanka Dattanand Amadalli	Assistant Registrar, National Institute of Technology Karnataka Surathkal, PO Srinivasnagar MANGALURU – 575 025	0824- 2473990	Priyanka.acad@nitk.edu.in
5.	Assistant Central Public Information Officer Mr. Vaibhav Satosh Lonkar	Superintendent Establishment Section.	0824- 2473019	supdt_establishment@nitk. edu.in

# Details of the functionaries

Details of Information	Name and Designation of the officer	Address of the Office	Telephone/ e-mail
Principal, Academic and Executive Officer of the Institute	Prof. (Dr.) Bhallamudi Ravi Director	1 <sup>st</sup> Floor, Main Building	0824-247000
Custodian of records, common seal, funds of the institute and such other property of the institute that the board shall commit to his charge. Secretary to Board of Governors and other bodies as provided under the Act and Statutes.	Mr. K. Ravindranath, Registrar	1st Floor, Main Building	0824-2473006
Academic matters on all Undergraduate/ Postgraduate Programmes of the Institute.	Prof. Dwarakish G. S. Dean (Academic)	lst Floor, Main Building	0824-2473003
Planning, operation and Maintenance, financial matters, budget etc.,	Prof. Gangadharan K. V. Dean (Planning & Development)	1 <sup>st</sup> Floor, Main Building	0824-2473002
Student welfare matters, Co scholastic matters etc.,	Prof. A Chitharanjan Hegde Dean (Student Welfare)	1 <sup>st</sup> Floor, Main Building	0824-2473004
Faculty welfare matters, Faculty Discipline, integrity and commitment.	Prof. G. C. Mohan Kumar Dean (Faculty Welfare)	1 <sup>st</sup> Floor, Main Building	0824-2473001
Consultancy and Sponsored Research matters etc.	Dr. Udaya Bhat, Dean (Research & Consultancy )	1st Floor, Main Building	0824-2473005
Alumni Affairs and Institutional Relations	Prof. Shreekantha S. Rao Dean (AA&IR)	Ground Floor, Main Building	0824-2473911
Head of the Section on Budget, Finance, Accounts, Audit matters	Mr. Ram Mohan Y. Joint Registrar	1 <sup>st</sup> Floor, Main Building	0824-2473010
Administrative matters.	Mr. Gaurav Chowdhury Assistant Registrar (Admin)	1 <sup>st</sup> Floor Main Building	0824-2473993
Accounts matters.	Ms. Priyanka Dattanand Amadalli Assistant Registrar (Accounts)	Ground Floor Main Building	0824-2473990
Purchase matters	Mr. Bansod Pritham Ramesh Assistant Registrar (Purchase)	1 <sup>st</sup> Floor Main Building	0824-2473993
Academic matters on all Undergraduate/ Postgraduate Programmes of the Institute.	Mrs. Sandhya Asst. Registrar (Acad) (i/c)	1 <sup>st</sup> Floor, Main Building	0824-2473003

HeadofHostelAdministrationandManagement,Chairman ofHostel & MessCommittee,Warden'sCommittee etc.,CareerDevelopment	Dr. Pushparaj Shetty D. Assoc. Professor, Dept. of MACS Professor/Faculty in charge (Hostel Affairs) Dr. Annappa	Hostel Office Career	0824-2473800
activities of the students.	Chairman	Development Centre	0824-2473053
Implementation & monitoring of construction projects, operation and maintenance and annual repair etc.	Superintending Engineer	RE Office	0824-2473028
The Chief Vigilance Officer (CVO) of the Institute is appointed by the MHRD to comply with the necessary directions of the Government of India	Dr. Jagannath Nayak Part – time Chief Vigilance Officer	Dept. of MME	(0824) 2474100 (Office)
Head of Library & Digital Library	Dr. Mallikarjun Angadi Librarian	Library	0824-2473061
General Administration of Departments, and Student Discipline, Course Delivery, Research Activities etc.	Heads of the Departments	Concerned Department	Refer Institute website <u>www.nitk.ac.in</u>