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NATIONAL INSTITUTE OF TECHNOLOGY KARNATAKA, SURATHKAL

POST SRINIVASNAGAR, MANGALURU – 575 025 (D K)

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**TENDER DOCUMENT**

Tender Notification: 01/NITK/OS-HCS/2024-25/A10,

Date: 05-07-2024

Name of Service	Outsourcing of Health Care Services for 24 hrs x 365 Days at the Institute Health Care Centre of NITK-Surathkal.
Estimated amount put to Tender	₹ 23 Lakhs (including GST)
Time for Supply of item	Within 15 days, after award of contract
Date, Time& Venue of Pre-Bid Conference	(Refer Section 1 B, Clause No. 13, Sub clause ii)
Bid Document Download Start Date	09-07-2024; 5:00 pm
Clarification Start Date	09-07-2024; 5:00 pm by email only
Clarification End Date	13-07-2024; 03:30 pm; by email through online Google meet
Bid Submission Start Date	09 -07-2024; 05:00 pm
Bid Submission End Date	23-07-2024; 03:00 pm
Address for Submission of Tender	https://eprocure.gov.in/
Date of opening technical bid	24:07:2024; 03:30 pm
Contact Details of Buyer	DR. M.L. Balabhaskar, Medical Officer ; Mobile No: 9449102647 email id : rmohealth@nitk.ac.in , hcc@nitk.edu.in
Purchase officer Name and Contact(Related to purchase inquiry)	Sri. Pritam Bansod, Assistant Registrar (Purchase) Phone: +91-824-2473096 Email: pritambansod@nitk.edu.in



NATIONAL INSTITUTE OF TECHNOLOGY KARNATAKA, SURATHKAL
HEALTH CARE CENTRE

POST SRINIVASNAGAR, MANGALURU – 575 025

Phone: (0824) 2474000

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Email: info@nitk.ac.in

Website: http://www.nitk.ac.in

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NOTICE INVITING e-TENDER (e-NIT)

The National Institute of Technology Karnataka, Surathkal (in short - NITK, Surathkal) is an autonomous institute under Ministry of HRD Govt of India imparting Technical Education and engaged in Research Activities.

NITK Surathkal is providing comprehensive medical care facilities to the Institute Students, Employees and their Dependents, to provide Health Care Services during off duty hours/days of the regular working hours/days of the Institute Health Care Centre and to ensure that the Health Care Centre functions for 24 hrs x 365 Days and for sole utilization of NITK-Surathkal beneficiaries. The online tender is in two cover system (i.e., Technical bid and financial bid) subject to the following terms and conditions, from the registered, licenced, experienced, reputed and eligible Hospitals / Contractors/Agency/Company, so as to be submitted online on or before scheduled date and time. The tender (Technical bid) will be opened online on the due date as mentioned. Bidders can verify their bid status through online portal <https://eprocure.gov.in/>. The financial bid of only such bidders whose technical bidis are accepted shall be opened at later pre-informed date.

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Contact Details of Buyer	DR. M.L. Balabhaskar, Medical Officer ; Mobile No: 9449102647 email id : rmohealth@nitk.ac.in , hcc@nitk.edu.in
Purchase officer Name and Contact (Related to purchase inquiry)	Sri. Pritam Bansod, Assistant Registrar (Purchase) Phone: +91-824-2473096 Email: pritamansod@nitk.edu.in

Sd/-
Registrar
Seal & Signature

SECTION 1 A: Instructions for Online Bid Submission

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at:

<https://eprocure.gov.in/eprocure/app>.

REGISTRATION

- 1) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link “**Online bidder Enrollment**” on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

SEARCHING FOR TENDER DOCUMENTS

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective ‘My Tenders’ folder. This would enable the CPP Portal to intimate the bidders through SMS / email in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

PREPARATION OF BIDS

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- 3) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 4) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

Note: My Documents space is only a repository given to the Bidders to ease the uploading process. If Bidder has uploaded his Documents in My Documents space, this does not automatically ensure these Documents being part of Technical Bid.

SUBMISSION OF BIDS

1. Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
2. The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
3. Bidder has to submit “Bid Security Declaration” (ANNEXURE –G).
4. Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
5. The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
6. All the documents being submitted by the bidders would be encrypted using PKI encryption techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key. Further this key is subjected to asymmetric encryption using buyers/bid openers public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
7. The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
8. Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be displayed with the bid no. and the date & time of submission of the bid with all other relevant details.
9. The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.

10. The off-line tender shall not be accepted and no request in this regard shall be entertained whatsoever.
11. All entries in the tender should be entered in online Technical & Commercial Formats without any ambiguity.
12. Any order resulting from this e-tender shall be governed by the terms and conditions mentioned therein.
13. No deviation to the technical and commercial terms & conditions are allowed.
14. The tender inviting authority has the right to cancel this e-tender or extend the due date of receipt of the bid(s).

ASSISTANCE TO BIDDERS

- 1) Any queries relating to the tender document and the terms and conditions contained there in should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

SECTION 1 B: INSTRUCTION TO BIDDER (ITB)**1. PRE-QUALIFICATION CRETERIA (PQC) – (MINIMUM ELIGIBILITY CRITERIA)**

- i. The firm/agency/company shall have a minimum of **Three years experience** in the similar field of Health care services and its operation with providing Doctors and Nurses..
- ii. They must give details of their technical soundness and provide a list of previous contract of similar Health Care Services to Universities, Institutes or Government Departments/ Undertakings/ public sectors with contact details as per **ANNEXURE-F**.
- iii. The details of the Bidder/ profile must be furnished along with the copy of all related documents, as per **ANNEXURE-J**.

2. The bid must be submitted in **Two covers System-Technical Bid and Financial Bid** online through portal <https://eprocure.gov.in/>

2.1.1 Cover No.1 Technical Bid: This envelope must be uploaded online tender (<https://eprocure.gov.in/>) and digitally signed as “Technical Bid” i.e. Checklist (Excel format) and comply the check list in **ANNEXURE-J**.

Documents establishing Bidders eligibility (Technical Bid)

The following documents should be to be scanned, self attested and submitted by uploading in the technical bid to comply with Qualifying Criteria in the sequence mentioned below. Each page will be duly signed and serially numbered. Corrections or overwriting duly attested.

- 1) EMD must be in the form of “Bid Security Declaration” (ANNEXURE –D) declaring disqualification of his bid in case the bid is withdrawn or modified by him during the bid validity period. The format of ‘Bid Security Declaration’ is available in the Tender document. ‘Bid Security Declaration’ duly signed be uploaded while submitting the e-bid. Tenders received without the ‘Bid Security Declaration’ will be rejected (except in the case of NSIC/MSME enlisted bidders (under relevant NIC & Activity) /Startups).
- 2) Duly attested copies of valid Licences/Certificates held by the bidder as on the date of Bid opening in specified forms issued by the Competent Authorities of the State/Central Government.The successful Bidder will further ensure that their Licences remain valid till the end of the contract / extension of contract period.
 - A. Valid Trade licence related to the job/contract
 - B. Registration Certificate issued by Labour Commissioner
 - C. Declaration of Bidder as per **ANNEXURE – C**.
 - D. Bidder Information Form as per **ANNEXURE-G**.
 - E. Bidder Bank Details as per **ANNEXURE-H**
 - F. Copy of the Partnership Deed if the bidder is a Partnership concern.
 - G. GST Certificate.
 - H. Letter of Authority for the representative to sign and execute the tender as per **ANNEXURE – E**.
 - I. The average annual turnover should not be less than 30% of the estimated cost Rs.18,00,000 i.e Rs.5,40,000. Copies of the Audited Balance sheets, Profit & Loss A/c., Trade or Manufacturing A/c, and Income Tax Return Acknowledgement i.e., **ITR MUST** be attached , for the last three financial years to establish the turnover of the bidder.
 - J. Copies of Agreements/Purchase Orders/Completion certificates pertaining for such services provided in the Government Sector/PSU’s/ Reputed Corporate Sector as per **ANNEXURE-F**

- K. ESI registration Certificate.
- L. EPF registration Certificate
- M. A Declaration in Company Letterhead that the bidder/ firm/supplier has not been Blacklisted by the Government/PSU or Pvt.Sectors.
- N. A Declaration in Company Letterhead to the effect that there is no vigilance/CBI case/Enquiry by any medical or nursing council pending against the bidder/ firm/supplier.
- O. NSIC/ MSME registration certificate
- P. Income Tax Permanent Account Number (PAN Number) .
- Q. Copy of Licences and Certificates of Deployed Personnel (Doctors/Paramedical staff /nurse), who are on the employees roll of the firm/agency or the bidder.
- R. Integrity Pact ANNEXURE- I.

2.1.2 Envelope No. 2 “Financial Bid Envelope” which shall contain :-The bidder/ agency/company/firm must give details of their technical soundness and duly filled prescribed Bid form as per the Excel(.xls) format (BOQ format of Financial Bid as per **ANNEXURE B**) containing the rates offered. The rate must be quoted in figures and numbers and upload online bid through e-Tendering portal <https://eprocure.gov.in/>. After evaluation of technical bid, the technically successful bidder shall be intimated to witness the opening of their financial bid along with date, time and venue through e-mail. The financial bid of only those bidders’ will be opened who are declared “Technically Successful or Technically Responsive”.

Both the Covers No. 1 and 2 must be uploaded through online portal (<https://eprocure.gov.in/>)

3. PERIOD OF VALIDITY OF BIDS

The Bids must be valid for acceptance for 180 days from the date of opening of the Financial/price Bid of the tender and as prescribed by the Director, NITK-Surathkal . No claim for escalation of the rate will be considered after opening the Tender.

4. RIGHT TO ACCEPT / REJECT ANY BID /CANCELLATION OF TENDER

- 1) Notwithstanding anything specified in this tender document, NITK Surathkal in its sole discretion, unconditionally and without having to assign any reasons, reserves the rights:
 - a) To accept OR reject the lowest or highest discount offered tender or any other tender or all the tenders.
 - b) To accept any tender in full or in part.
 - c) To reject the tender offer not conforming to the terms of the tender.
 - d) To give purchase preference to Public Sector undertakings when applicable as per Govt. Policy/ Guidelines
- 2) The Director, NITK-Surathkal, Mangalore reserve the right to accept any bid, and to annul the bidding process and reject all bids at any time without thereby incurring any liability to the affected Bidder or Bidders or any obligation to inform the affected Bidder or Bidders of the grounds for the NITK-Surathkal’ action.
- 3) Any conditional bid or a bid that is not in the prescribed Performa will not be accepted.
- 4) No Bidder shall be permitted to withdraw its bid before the aforesaid given time and doing so shall render its disqualification
- 5) Each paper of Tender Document must be signed under seal by the bidder or competent authority of the Bidder.
- 6) Any document/ sheet not signed shall tantamount to rejection of bid.

- 7) The Director, NITK-Surathkal doesn't pledge himself to accept the lowest rate or highest discount offering Bid or any Bid and reserves to himself the right of accepting the whole or any part of the Bid and Bidder shall execute the scope of work.

5. PERFORMANCE SECURITY GUARANTEE

The successful bidder shall deposit performance security of 3% of the tender estimate/ quoted price in the form of Bank Guarantee (**ANNEXURE -A**) / Demand Draft / Fixed Deposit Receipt of any scheduled bank drawn in favour of 'The Director, NITK Surathkal, Mangaluru' payable at Mangaluru. In case the bidder fails to deposit the said Performance Security within the stipulated period, including the extended period if any, the Earnest Money Deposited by the bidder shall be forfeited automatically without any notice. Please note the following points:

- a) Successful bidder should submit performance Security as prescribed above to the purchase Section, NITK Surathkal, on or before 30 days from the date of issue of order acknowledgment.
- b) Performance Security shall be for the due and faithful performance of the contract and shall remain binding, notwithstanding such variations, alterations for extensions of time as may be made, given, conceded or agreed to between the successful bidder and the purchaser under the terms and conditions of acceptance to tender.
- c) The successful bidder is entirely responsible for the due performance of the contract in all respects according to the terms and conditions of the tender.
- d) The validity of the Performance Security must cover the contract period plus two months.

6. CORRUPT OR FRADULENT PRACTICES

- 1) The NITK-Surathkal requires that the Bidder under this bid observes the highest standards of ethics during the procurement and execution of such contracts.
- 2) In pursuance of this policy, the terms are set forth as follows :
 - a) "Corrupt Practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of the public official in the procurement process or in contract execution;

and
 - b) "Fraudulent Practice" means misrepresentation of facts in order to influence the procurement process or execution of a contract to the detriment of the NITK-Surathkal, and collusive practice among Bidder (prior to or after bid submission) designed to establish bid prices at artificial non-competitive levels and to deprive the NITK-Surathkal of the benefits of the free and open competition;
- 3) The NITK-Surathkal will reject a proposal for award if it determines that the bidder recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question;
- 4) The NITK-Surathkal will declare a firm ineligible, either indefinitely or for a specified period of time, for award of the contract if at any time it determines that the firm has engaged in corrupt and fraudulent practices in competing for or in executing the contract.

7. DISQUALIFICATION AND REJECTION

The Biddrer and his/her bids shall be disqualified and his/her bid rejected, if he/she withdraws its tender during the period of bid validity or in case of a successful Bidder, if the Bidder fails;

- i. To sign the contract in accordance with the terms and conditions, and
- ii. To furnish Performance Security as specified in the terms and conditions.

8. PRICING

- i. "Discount" or extra charges if any mentioned by the bidders shall not be considered unless these are specifically indicated in the price bid.
- ii. Rate(s) quoted should be inclusive of all statutory deductions including Employees Provident Fund, ESI contributions, Bonus, any taxes etc.
- iii. The bidder will be required to pay minimum wages as prescribed under the Minimum Wages Act. The bidder will maintain proper records as required under the Law /Acts.
- iv. The online Financial bid BOQ form is as per **ANNEXURE -B**.
- v. The Indian bidder should quote firm prices in Indian rupee only unless otherwise specified elsewhere in this tender. Prices quoted in any other currency shall not be considered.
- vi. The quoted rate/offer shall remain valid for the entire duration of the contract/extension of contract.

9. EVALUATION AND COMPARISON OF BID

- 9.1.1** NITK -Surathkal shall use the criteria and methodologies of their own to evaluate and compare the bids and no other evaluation criteria or methodologies shall be permitted.
- 9.1.2** On the due date, the Technical bids will be opened and referred to the Purchase Committee which is duly constituted by the Director, NITK. The committee will go through the technical aspects of the tender and recommend shortlisted firms. The recommendation of the committee is final and binding on all the parties. The committee may visit the bidder's office or may call upon the bidder to assess the capabilities to execute the tender as per the scope of work. In case of any remarks/default noted, even if pre-qualified, Institutes Right to Accept any Bid and to Reject any or all bids:
- 9.1.3** The Institute reserves the right to accept or reject any bid, and to annul the bidding process and reject all bids at any time prior to contract award, without thereby incurring any liability to Bidders. In case of annulment, all bids submitted shall be promptly returned to the Bidders.

10. AWARD OF CONTRACT

Determination of successful bidder: The technically qualified bidder whose offer is evaluated as the lowest total bid (L1) shall be the successful bidder subject to its meeting the statutory requirements

- i. **Award Criteria:**
Unless a bidder satisfies all parameters and conditions, is not entitled to be awarded the contract merely because his bid is the lowest or highest discount.
- ii. **Notification of Award:**
Prior to the expiration of the period of bid validity, the NITK-Surathkal shall, notify the successful Bidder, in writing, that its Bid has been accepted. The notification letter shall specify the Supplier /contractor:
 - a) To submit 3% of the contract value as Performance Security Amount in the form of Bank Guarantee as specified in **SCHEDULE-A**, issued by a Scheduled bank .
 - b) Submit all the original documents related to the Doctors and Nurses to NITK Surathkal authorities for verification
 - c) For executing the Contract/Licence agreement.
- iii. **Signing of Contract:**
 - a) Within Fifteen (15) days of signing of the Contract Agreement, the successful Bidder shall establish and execute the "Health Care Services" at the Health Care Centre of NITK-Surathkal.

- b) The Licensee has to execute and sign a Contract /license deed on Rs. 500/- (Rupees Five Hundred Only) stamp paper as per the format of NITK-Surathkal. **The format for the same will be specified by NITK-Surathkal.**

11. PERIOD OF CONTRACT

The period of the contract shall be for a period of one year from the date of the signing of the contract. However, strictly on the basis of the satisfactory services & performance, it is liable to be extended for a period of two more years at the sole discretion of the Director, NITK-Surathkal, Mangalore on the same terms and conditions.

12. PHYSICAL VISIT OF THE SITE

- i. The Bidders are free to visit the the Institute Health Care Centre **on or before 13-07-2024; 06:00 pm** and physically verify the premises during the working hours of the Health Care Centre with the permission of the Institute Medical Officers/Authorities.
- ii. Bidders are advised to inspect and examine the site and its surroundings and satisfy themselves before submitting their bid as to the nature of the installation site, the means of access to the site and in general shall themselves obtain all necessary information as to risks, contingencies and other circumstances which may influence or affect their tender. A bidder shall be deemed to have full knowledge of the site whether he inspects it or not and no extra charges consequent on any misunderstanding or otherwise shall be allowed. Submission of a bid by a bidder implies that he has read this notice and all other contract documents and has made himself aware of the scope and specifications of the installation to be done and local conditions and other factors having a bearing on the execution of the bid

13. CLARIFICATION OF TENDER DOCUMENT

- i. A prospective bidder requiring any clarification of the Tender Document may communicate in English language either by email or in writing in english language to the contact person given in this notice inviting tender. The contact person or his authorised Authority will respond to any request for clarification for the Tender Document as scheduled in the "Tender Schedule".
- ii. **PRE-BID MEETING / CONFERENCE**
 - a) All prospective bidders are requested to kindly submit their queries through E-mail to rmohealth@nitk.ac.in and cc to deanfw@nitk.edu.in, velu_888@nitk.edu.in, pritambansod@nitk.edu.in, so as to reach NITK-Surathkal, **on or before 3.30 p.m. on 13-07-2024**, .
 - b) A Pre-bid Conference shall be held on **16-07-2024; Tuesday; 03:30 pm; by email through online Google meet** as indicated in Invitation to Bid. All prospective bidders are requested to kindly join the Pre-bid Conference. In order to facilitate NITK for the proper conduct of the Pre-bid Conference, all prospective bidders are requested to kindly submit their queries through E-mail to the indicated mail address (with Tender No. and Date) so as to reach NITK Surathkal, as indicated in Invitation to Bid
 - c) NITK shall answer the queries during the pre-bid conference, which would become a part of the proceedings of the Pre-bid Conference. These proceedings will, in turn, become a part of clarifications/amendments to the bidding documents and would become binding on all the prospective bidders. These proceedings would also be hosted on NITK website www.nitk.ac.in for the benefit of all prospective bidders. Before formulating and submitting their bids, all prospective bidders are advised to surf through the NITK website after the Pre-bid Conference, in order to enable them to take cognizance of the changes made in the bidding document

- iii. All or any clarifications provided by NITK-Surathkal to one bidder shall apply to all bidders in the fray.
- iv. Any modification to the Bidding Documents that may become necessary as a result of the pre-bid meeting shall be made by NITK -Surathkal exclusively through the issue of an addendum or corrigendum and not through the minutes of the pre-bid meeting.
- v. Any Query / clarifications beyond the scheduled date and time or on or after pre-bid meeting will not be entertained.

14. AMMENDMENT OF TENDER DOCUMENT

At any time prior to the last date for receipt of bids, Institute may for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, modify the Tender document by an amendment. Further, Institute may at its own discretion extend the last date for the receipt of bids.

15. LIQUIDATED DAMAGES:

Timely delivery is the essence of contract and hence if the Supplier fails to deliver Service within the original/extended delivery period(s) specified in the contract, the Institute will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, **@ 1% per week or part of the week of delayed period** as pre-estimated damages not exceeding 5% of the contract value without any controversy/dispute of any sort whatsoever.

16. LEGAL MATTER: All Domestic and International disputes are subject to Mangaluru Jurisdiction only.

17. Relaxation for Startup, MSEs, Make in India will be as per GOI norms.

SECTION 2: CONDITIONS OF CONTRACT.**1. SCOPE OF WORK :****A. ESTABLISHING THE OUTSOURCED HEALTH CARE SERVICES**

The Successful bidder will provide its Health Care Services FOR 24 hrs x 365 Days with their own Doctors Nursing staff and Physiotherapist at the Institute Health Care Centre., NITK-Surathkal (refer **ANNEXURE-B**) and should be established immediately by the successful bidder after signing the agreement of licence/contract at his own cost.

B. HEALTH CARE SERVICE PROFESSIONALS

- 1) **DOCTORS** : The Out sourced Health Care Service Provider shall employ his/her own Qualified Allopathy Doctors for its services at the Institute Health Care Centre.
 - a) **The Doctors should have a minimum qualification of MBBS Graduate degree obtained from a recognized Institution or a higher qualification in allopathy or M.D (Specialisation in Allopathy system of medicine).**
 - b) **The Doctors should a minimum experience of 5 years of service in reputed and recognized Hospitals / Projects/ Nursing Homes / Bidder's healthcare contract service.**
- 2) **NURSES**: The Out sourced Health Care Service Provider shall employ his/her own Qualified Allopathy Nurses for its services at the Institute Health Care Centre.
 - a) **The Nurses should have a minimum qualification of Graduate degree in Nursing obtained from a recognized Institution or Post graduate degree in Nursing.**
 - b) **The Nurses should a minimum experience of 5 years of service in reputed and recognized Hospitals / Projects/ Nursing Homes / Bidder's healthcare contract service.**
- 3) **PHYSIOTHERAPIST**: The Out sourced Health Care Service Provider shall employ his/her own Qualified Physiotherapist for its services at the Institute Health Care Centre.
 - a) **The Physiotherapist should have a minimum qualification of Bachelors degree in Physiotherapy (B.PT) from a recognized College / University.**
 - b) **The Physiotherapist should have a minimum experience of 3-4 years in OP/IP in reputed and recognized Hospitals / Projects/ Nursing Homes / Bidder's healthcare contract service. Should have a knowledge of providing Electrotherapy, Exercise therapy, Manual therapy.**
 - c) **Scope of Work: Providing Physiotherapy to NITK students / Employees as advised by**
 - a. **Orthopaedic Surgeon**
 - b. **Neurosurgeon/Neurologist and other consultants as the case may be**
 - d) **IAP Registration is compulsory**
- 4) The deployed staff should have authorized & valid certificates of qualifications and experience.
- 5) The persons deputed by the Out sourced Health Care Service Provider should not have any adverse Police records/criminal cases against them. The Firm should make adequate enquiries in advance about the character and antecedents of each person deployed by them. The character and antecedents of each person provided by the Firm will be got verified by the Out sourced Health Care Service Provider itself before their deployment through due investigation by the local police and their details (names, address, qualifications, telephone numbers, mobile numbers, photographs, past work experience etc.) will have **to be provided to this office.**
- 6) The Out sourced Health Care Service Provider will also ensure that the persons deployed are medically fit and will keep a record of their medical fitness.
- 7) It will be the responsibility of the Out sourced Health Care Service Provider to ensure that good, efficient and well-mannered persons are deployed.

- 8) It shall be the responsibility of the Out sourced Health Care Service Provider to issue the employment card to the workers as per the prescribed format and maintain the muster roll, the wage register and other registers / documents as provided in the Contract Labour (Regulation & Abolition) Act.
- 9) It shall be the responsibility of the Out sourced Health Care Service Provider to provide photo-identity cards to the persons employed by them for carrying out the work. These identity cards are to be constantly displayed and renewed at the appropriate time and their loss is to be reported to the Out sourced Health Care Service Provider and to NITK-Surathkal immediately

2. MISCELLANEOUS

- i. It will be the responsibility of the Outsourced Health Care Service provider to meet the transportation, food, clothing, medical and any other requirement for its deployed personnel for carrying out the Licence/contract work.
- ii. The Institute shall provide basic amenities such as furnitures, electrical appliances, medical items/appliances/equipments to the outsourced Health Care Services during its hours/days of Services only. The basic amenities provided are the properties of NITK Surathkal and shall contine with NITK-Surathkal.
- iii. The Outsourced Health Care Service Provider shall utilize only medicines/drugs/reagents/items provided by the Institute and no medicine shall be brought from outside or prescribed to be purchased from outside pharmacies/hospitals.
- iv. The Outsourced Health Care Service Provider shall provide treatment only to the Institute Beneficiaries upon proper identification.
- v. The Outsourced Health Care Service Provider shall shift the patient in emergency condition to any nearby Institute Recognised / authorized Insurance Company recognized Hospitals only, depending upon whether the patient is a student or an employee/employee's dependent, if in case, the treatment is impossible by the Outsourced Health Care Service Provider's deployed Health care professionals at the Institute Health Care Centre.
- vi. The number of Doctors, Nurses and Physiotherapist deployed and the schedule would be according to the requirements of NITK Surathkal.
- vii. The Successful bidder's firm shall have its own approved letter pad, rubber stamp seal etc.
- viii. The successful bidder/agency shall personally execute the scope of work as per the contract agreement and should not sublet or assign or transfer, pledge or sub-contract to any person /agency/hospital.
- ix. No Advance Payment shall be made to the successful bidder/agency, by NITK-Surathkal in any form or under any circumstances.
- x. The successful bidder/agency should have a permanent location of office for postal correspondence and should be available on its own direct telephone (office as well as residence) and the deployed persons should also be available on mobile phone so as to enable this office to contact them and also call them in emergency, which all the instruments,accessories, expenditure etc., shall be borne by the successful bidder/agency.
- xi. If NITK-Surathkal incurs any loss or damage on account of negligence, defaults or theft on the part of the employees/ Agents of the contractor/agency, then the Firm shall be liable to reimburse to NITK-Surathkal for the same. The Firm shall keep NITK-Surathkal fully indemnified against any such loss or damage.
- xii. The contractor/agency shall withdraw such persons, who are not found suitable/acceptable to NITK-Surathkal because of security risk, incompetence, conflict of interest and breach of confidentiality or improper conduct etc. immediately and provide immediate replacements.
- xiii. The contractor/agency's personnel, engaged in the Health Care services of NITK-Surathkal shall not be entitled for claim of any benefit such as pay, perks / compensation / facilities/ absorption / regularization of services from this office under the provisions of Industrial Disputes Act. 1947 or Contract Labour

(Regulation and Abolition) Act, 1970. payment of Wages Act, 1939, Minimum Wages Act, 1948, Employer's Liability Act, 1938, Workmen Compensation Act, 1923, Industrial Disputes Act.1947. Maternity Benefit Act, 1961, or any modification thereof or any other law relating thereto and rules made there under from time to time, during the currency or after expiry of the contract. **Undertaking from the persons to this effect shall be required to be submitted by the contractor/agency's to the Director, NITK-Surathkal.**

- xiv. The persons deployed by contractor/agency shall not have any claims of master & servant relationship vis a vis NITK-Surathkal nor have any principal and agent relationship with or against the Director/Registrar or any other authorities or staff of NITK-Surathkal.
- xv. The persons of the contractor/agency shall not divulge or disclose to any persons any details of this office, operation process, technical know-how, security arrangements, medical history/cases or administrative/organizational matters as all are confidential / secret in nature.
- xvi. The personnel recruited by the contractor/agency shall not interfere with the duties of the regular employees of NITK-Surathkal
- xvii. The contractor/agency shall ensure proper conduct of their persons inside the Health Care Centre /NITK-Surathkal campus premises, and enforce prohibition of possession /stocking and consumption of contraband drugs, alcoholic drinks, paan, smoking, chewing tobacco or any other prohibited substances.
- xviii. NITK-Surathkal shall not be liable for any loss, damage, theft, burglary or robbery of any personal belongings, equipment or vehicles of the personnel of the contractor/agency or the contractor/agency itself.
- xix. On the expiry of the agreement, the contractor/agency will withdraw all its persons and clear their accounts by paying them all their legal dues. In case of any dispute on account of termination of employment or non-employment by the persons of the contractor/agency, it shall be the entire responsibility of the contractor/agency to pay and settle the same. In any event, it will be the responsibility of the contractor/agency to clear all the due payments for its employees.
- xx. In case of failure by the contractor/agency to comply with any statutory requirement/ terms of the agreement/ withdraws the services or NITK-Surathkal terminates the contract for violation of terms and conditions, deficiency in service during the period of contract, the contract shall be terminated, the Performance Guarantee shall be invoked and the agency/contractor would be disqualified from participation in any future tenders of the NITK-Surathkal.
- xxi. NITK-Surathkal shall not be liable to provide food, uniform/ clothing , accessories, any accommodation or any transport facility to the contractor/agency or its deployed personnel.
- xxii. No Cooking or Lodging shall be allowed in the Institute Health Care Centre or inside the campus of NITK-Surathkal.
- xxiii. Any dispute regarding working hours, salary and of compensation payable to the workers deployed by the contractor/agency will be the responsibility of the contractor/agency and no representation will be entertained on this issue by this office. The contractor/agency shall totally indemnify this office in this regard.
- xxiv. All liabilities arising out of any legal dispute, accidents, injuries, damages, losses etc. shall be borne/ paid by the contractor/agency and NITK-Surathkal shall not be liable in any manner whatsoever.
- xxv. The contractor/agency shall be sole responsible for redress of grievances and or resolutions of disputes relating to the manpower deployed or to the vehicle utilized for the service.
- xxvi. It is the responsibility of contractor/agency to keep updated of the Licence, Registration, Insurance, etc of its official /contract/ deployed personnel or its vehicle at his /her own cost.

- xxvii. At all times during the tenure of the license agreement, it shall be the responsibility of the licensee to obtain proper Life or fire insurance coverage including theft and burglary in respect of all the movable and immovable assets stored or used in the licensed premises and NITK-Surathkal shall not be responsible for any loss or damage caused to the Licensee on any accounts whatsoever. Appropriate firefighting equipment shall be installed to meet any eventuality.
- xxviii. The Licensee is expected to adhere to the mandatory rules stipulated by the State/Central Government enforces by such authorities from time to time. The Licensee and his servants shall observe, perform and comply with all rules and regulations of the Shop and Establishment Act, Factories Act, Industrial Disputes Act, Minimum Wages Act and the provisions of any statutory law applicable to the Licensee including any rules and regulations made by the NITK-Surathkal and or local body or administration in force from time to time and the business which the Licensee is allowed to carry on under this deed of License.

3. ATTENDANCE AND SALARY

The contractor /agency shall maintain a record of attendance register in respect of the persons deployed for its services.

- a) The daily attendance sheet with time should be submitted daily to the Medical Officer, NITK-Surathkal.
- b) The Salary payment/increment/bonus etc., to the persons deployed by the contractor /agency is to be borne by the contractor /agency.
- c) It is the responsibility of the Licence/Contract holder for deductions of ESI, EPF, Taxes, Insurance etc., from the Payment of the deployed persons and remit it to the concerned Department.
- d) The contractor /agency shall issue monthly salary slip to the Persons deployed under them, endorsing a copy to the Director, NITK-Surathkal, showing the details of payments, deductions (including all statutory deductions) & net amount.
- e) The contractor /agency shall be responsible to keep all records of payment, attendance, leaves etc. as necessary under law or otherwise about their deployed persons and NITK-Surathkal shall not be responsible for the same in any manner.

4. PRESENTATION OF BILLS

A) The Contractor /Agency shall present the Bill to the Medical Officer for the service provided during each fortnight (1 to 15 & 16 to 30/31) within ten days of closing of each respective fortnight. The bill should clearly indicate the attendance of the deployed personnel with in and out timings and any other information required by the NITK-Surathkal Authorities.

B) The Bills shall be supported with documentary proof of remitted E.S.I, EPF, Service Tax, Income Tax receipt, GST etc., pertaining to previous month's bill and duly certified by the Institute Medical Officer of the Health Care Centre under his/her signature, with date, seal of the office.

NB: Incomplete bills not accompanied by any of the particulars mentioned above will not be entertained.

5. PERIOD UPTO WHICH SUPPLY ORDERS WILL BE PLACED

Health Care Services should be should be provided as per the contract agreement up to the last date/time of the contract. Patient, who has come for availing Health Care facility even at the last minute on the closing date/time of the contract should be honoured in accordance with the terms and conditions of the contract agreement

6. PERFORMANCE SECURITY -FORFEITURE

The amount of Performance Security shall be liable to be forfeited, if the services are not as per the standard procedure or not conforming to quality & services...

The Performance Security is also liable to be forfeited if the Contractor /agency:

- 1) Fails to adhere to the terms and conditions of the contract agreement.
- 2) Provides unqualified & unfit Personnel.
- 3) Delayed and neglected services
- 4) Over Charges.
- 5) Termination of contract.

The Contractor/agency/service provider should not stop the services without giving three months prior notice.

7. DEDUCTIONS FOR DELAY / DEFAULT

In case the contractor/ agency neglects OR delays the treatment of any Institute beneficiaries and being intimated by the Medical Officer, then the contractor/agency will be penalized with ₹ 2,000 + cost of the treatment at par with CGHS rates ,for each such default.

8. TERMINATION FOR DEFAULT

NITK-Surathkal may, without prejudice to any other remedy for breach of contract, by written notice of default sent to the bidder terminate the Contract in whole or part :

- a. If the bidder fails to provide any or all of the services within the period(s) specified in the contract
- b. If the bidder fails to perform any other obligation(s) under the Contract.
- c. If the bidder, in the judgment of the NITK-Surathkal, has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

9. INDEMNITY

The bidder shall indemnify the NITK-Surathkal against all actions, suits, claims and demands brought or made against it in respect of anything done or committed to be done by the bidder in execution of or in connection with the work of this contract and against any loss or damage to the NITK-Surathkal in consequence to any action or suit being brought against the bidder for anything done or committed to be done in the execution of this contract. The bidder will abide by the job safety measures prevalent in India and will free the NITK-Surathkal from all demands or responsibilities arising from accidents or loss of life, the cause of which is the bidder's negligence. The bidder will pay all the indemnities arising from such incidents without any extra cost to NITK-Surathkal and will not hold the NITK-SURATHKAL responsible or obligated. The NITK-Surathkal may at its discretion and entirely at the cost of the bidder defend such suit, either jointly with the bidder or single in case the latter chooses not to defend the case.

10.PAYMENT

16.1 No advance payment will be made to the Contractor/agency by NITK-Surathkal.

16.2 The Authorised health care service provider shall claim payments twice a month (every fortnight). Payments of the bills presented will normally be arranged in 4 to 6 weeks from the date of presentation of the bill. However the it shall make no claim from NITK-Surathkal in respect of interest or damages in case the payment is delayed for any reasons.

11.ARBITRATION

- a. The Contract is based on mutual trust and confidence. Both the parties agree to carry out the assignment in good faith. If any dispute or difference of any kind whatsoever (the decision whereof is not herein otherwise provided for shall arise between the NITK-Surathkal and the bidder in connection with or arising out of the Contract, whether during the

contract period or completion and whether before or after the termination, abandonment or breach of the contract, shall be referred to for courts.

- b. In case of dispute, the matter will be subject to Mangaluru Jurisdiction only. The competent courts at Mangaluru shall have jurisdiction to decide the disputes which arose under this contract.
- c. The fees, if any, for the courts including advocate/lawyer fees, if required to be paid before the award is made and published, shall be borne by the Licence/Contract holder.
- d. The Court's award is the final and Conclusive.

12.NOTICES

- a. Any notice given by one party to the other pursuant to this contract shall be sent to the other party in writing by registered post or by facsimile and confirmed by original copy by post to the other party's address as below:

NITK-Surathkal: The Registrar, NITK-Surathkal, P.O-Srinivasnagar, Mangalore, PIN: 575 025

Bidder : _____

- b. Notice shall be effective when delivered or on the notice's effective date, whichever is later.

ANNEXURE – A**BANK GUARANTEE FORMAT FOR PERFORMANCE GUARANTEE BOND****(To be typed on Non-judicial stamp paper of the value of Indian Rupees of One Hundred)**

(TO BE ESTABLISHED THROUGH ANY OF THE NATIONAL BANKS (WHETHER SITUATED AT MANGALORE OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT MANGALORE OR ANY SCHEDULED BANK (OTHER THAN NATIONALISED BANK) SITUATED AT MANGALORE. BONDS ISSUED BY CO-OPERATIVE BANKS ARE NOT ACCEPTED.)

To,
Director,
National Institute of Technology Karnataka, Srinivasnagar P.O., Surathkal
Mangalore - 575025

LETTER OF GUARANTEE

WHEREAS National Institute of Technology Karnataka (Buyer) has invited Tenders vide Tender Notification: 01/NITK/OS-HCS/2024-25/A10, Date: 05-07-2024 for Outsourcing of Health Care Services at the Health Care Centre of NITK-Surathkal'. AND WHEREAS the said tender document requires that any eligible successful tenderer (service provider) wishing to undertake the contract for Outsourcing of Health Care Services at the Health Care Centre of NITK-Surathkal, vide Contract No. _____ dated, _____ 2024 to provide Health Care Services with their own Doctors and Nursing for 24Hrs x 365 days at the Institute Health Care Centre as specified in 'SCOPE OF WORK' SECTION-II of Tender Notification, herein called "the Contract" in pursuance of Tender Document No 01/NITK/OS-HCS/2024-25/A10, Date: 05-07-2024 issued by NITK Surathkal, as per the Scope of Work of the Tender Document, in response thereto shall establish an irrevocable Performance Guarantee Bond in favour of "Director, National Institute of Technology Karnataka, Surathkal" in the form of Bank Guarantee for Rs..... (3% (Three percent) of the Contract value) i.e Rs. and valid till one year or up to the contract period whichever is later from the date of issue of Performance Guarantee Bond may be submitted within 30 (Thirty) days from the date of Order Acknowledgement as a successful bidder NOW THIS BANK HEREBY GUARANTEES that in the event of the said tenderer (seller) failing to abide by any of the conditions referred in tender document / purchase order / performance of the equipment / machinery, etc. this Bank shall pay to National Institute of Technology Karnataka, Surathkal on demand and without protest or demur Rs.....(Rupees.....). This Bank further agrees that the decision of National Institute of Technology Karnataka, Surathkal (Buyer) as to whether the said Tenderer (Seller) has committed a breach of any of the conditions referred in the tender document/purchase order shall be final and binding.

We, (name of the Bank & branch) hereby further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the Tenderer (Seller) and/ or National Institute of Technology Karnataka, Surathkal (Buyer).

Notwithstanding anything contained herein:

1. Our liability under this Bank Guarantee shall not exceed Rs.....(Indian Rupees only).
 2. This Bank Guarantee shall be valid up to..... (date) and
 3. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if National Institute of Technology Karnataka (NITK) Surathkal serve upon us a written claim or demand on or before..... (date).
- This Bank further agrees that the claims if any, against this Bank Guarantee, shall be enforceable at our branch office at situated at (Address of local branch).

Yours truly,
Signature and seal of the guarantor:
Name of Bank & Address:
Date:

Instruction to Bank: Bank must note that on expiry of Bond Period, the Original Bond will not be returned to the Bank. The bank is requested to take appropriate necessary action on or after expiry of bond period.

FINANCIAL / PRICE BID

[To be used by the bidder for submission of the online bid]

Tender Inviting Authority:

Name of Work/Goods/Services:

Name of the Bidder/ Bidding Firm / Company :

PRICE SCHEDULE

I / We offer to provide Health Care Services with our own Doctors & Nursing staff for 24 Hrs x 365 days and Physiotherapist at the Institute Health Care Centre at the below given quoted rates:-

For Doctors and Nurses and Physiotherapist:

Sl.No	Category	No.of persons required	Total Wages payable Per Month. Rate per person in ₹* (in figures)	In Words
1	DOCTOR			
2	NURSE			
3	PHYSIOTHERAPIST (2 hours / visit in a week)			
4	Administrative Charges	--		
	**GRAND TOTAL			

* The total payment mentioned shall include EPF, ESI, GST, Service Tax and Income Tax.

** The **GRAND TOTAL** mentioned above is the quoted rate for each month & no extra would be paid by NITK-Surathkal.

- I/We undertake to keep the above quoted rate valid till duration of this contract/extension of contract.
- Certified that I/We have quoted the above rates inclusive of EPF, ESI and inclusive of all Government taxes (Income Tax, Service Tax and any other taxes as levied by Government of India/State Government from time to time) and I agreeable to the terms and conditions of the Tender Notification Document
- I /We agree that the rates quoted are in accordance with the current Minimum wages Act and Rules.

PAN No. :

GST Registration No. :

Name of the bidder

Signature:

Name & Business Address:

Seal of the Proprietor and the firm

Place:

Date:

Note:

- This BOQ template **must not be** modified/replaced by the bidder.
- The above format should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for this tender. Bidders are allowed to enter the Bidder Name and Values only
-

DECLARATION OF BIDDER

1. I..... proprietor / partner of the company/ Firm/agency has an experience ofyears and the company/ Firm/agency named was established in the year..... **(attach proof of establishment and running the Health care services)**.
2. I/We hereby agree to provide the Health Care Services for 24 Hrs x 365 days to the Institute Health Care Centre,NITK Surathkal in order to ensure for efficient functioning of the NITK-Surathkal Health Care Centre.
3. I/We agree to provide qualified, good conduct Doctors, Nurses as per the requirements of NITK-Surathkal.
4. I /We hereby agree as indicated in the Bid notice, you may specify in the acceptance of Bid at the quoted rate given in Price Bid attached and agree to hold this offer open till I / We shall be bound by a communication of acceptance dispatched within the prescribed time.
5. I / We have understood the Instructions to the Bidders and Conditions of Contract and fully accept them.
6. I / We are fully aware of the Scope of Work specified in the Tender Notification and provide quality health care services to the Beneficiaries, in accordance with the requirements of the NITK-Surathkal.
7. I / We agree to deploy well qualified personnel to execute the scope of work specified in the tender notification.
8. I /We undertake to enter into contract/licence agreement within one week of being called up on to do so and bear all expenses including charges for stamps etc., and agreements will be binding on us..
9. My / Our firm has not been convicted by the State Health Authority / councils and no case is pending under any Act /Rules against us/deployed personnel or against the firm/agency.
10. I/we have not tampered/modified the tender forms in any manner. In case, if the same is found to be tampered/modified, I /we understand that my/our tender will be summarily rejected and I /we are/are liable to be banned from doing business with NITK, Surathkal and/or prosecuted.
11. I/we, hereby certify that all the information and data furnished by me with regard to this bid requirements are true and complete to the best of my knowledge. I have gone through the requirements , conditions and stipulations in details and agree to comply with the requirements and intent of specification.
12. I/we, further certify that my company meets all the conditions of qualification criteria laid down to take part in the bid.
13. I/we, further specifically certify that my company has not been Black Listed/De Listed or put to any Holiday by any Institutional Agency/ Govt. Department/ Public Sector Undertaking in the last three years.
14. I/we certify that our this bid against tender notification no. 01/NITK/OS-HCS/2024-25/A10, Date:05-07-2024 does not amount to any breach of any Government guidelines. I further confirm that in the event of disclosure at a later stage that the same are not in line with any Government Guidelines and NITK-SURATHKAL is put to any disadvantage or face cancellation of the tender or contract or any claim becomes substandard/untenable, the whole liabilities arising out of this shall lie squarely on us.
15. I/we, further certify that I am the duly authorized proprietor / representative of the agency /firm and competent to agree as above.I/we, further certify that I am the duly authorized proprietor / representative of the agency /firm and competent to agree as above.
16. I / We solemnly confirm that the facts stated above are true and nothing has been concealed.

SIGNATURE OF BIDDER

NAME :

DESIGNATION

ADDRESS :

DATE:

Seal of the Bidder's Firm

ANNEXURE-D

Form of "Bid Security Declaration" - To be submitted in the Letterhead of the Bidder

"BID SECURITY DECLARATION"

To:
The Director,
National Institute of Technology Karnataka, Surathkal.
Post Srinivasnagar, Mangaluru – 575025.

Sir,

Sub.: Submission of Bid Security/ EMD Declaration – Reg.

Ref.: Tenders invited for "-----" vide NIT No. -----

I/ We declare that:

1. I/ We understand that according to the tender document, bids must be accompanied by EMD or a Bid Security Declaration. Accordingly, I/ We have opted for submitting this Bid Security Declaration.
2. I/ We declare that I / We will not withdraw our bid during the Bid validity period or make any modifications to my/ our bid.
3. I/ We understand that if I/ we withdraw my/ our bid or modify the bid, I/ we will be automatically suspended from being eligible for bidding and also will be debarred from competing for bids in your esteemed Institute for a period of one year from the date of occurring of such breach.
4. I/ We understand that if I/ We fail to furnish the Performance Guarantee before the deadline specified in the LoA / Lol, my/ our bid will be automatically cancelled and I/ We will also be debarred from competing for bids in your esteemed Institute for a period of one year from the date of occurring of such breach.
5. I/ We further understand that if I/ We fail to sign the contract in case the work is awarded to me/ us or fail to furnish the Performance Guarantee, my/ our bid will be automatically cancelled and I/ We will also be debarred from competing for bids in your esteemed Institute for a period of one year from the date of occurring of such breach.
6. I/ We understand that this Bid Security Declaration will automatically expire if we are not the successful bidder/ upon the expiry of bid validity period.
7. I/ we declare that I am/ we are authorized to sign this declaration.

Duly signed this Declaration on this day - - 2024 in the presence of following witnesses:

Signature of the Bidder with seal

In the presence of:
Signature of witness :
Signature :
Postal address :

In the presence of:
Signature of witness :
Signature :
Postal address :

ANNEXURE-E

Letter of Authority

(To be printed on his/her/ firm/ agency/company Official Letter Head)

To
The Director
NITK-Surathkal
Sir,

SUB : Letter of Authority to sign and execute the tender on my behalf -reg

I/ We Authorise Shri/Smt..... working as in (Name of the Firm/Chemist shop) to sign the Tender Document No. 01/NITK/OS-HCS/2024-25/A10, Date:05-07-2024 for the Outsourcing of Health Care Services for 24Hrs x 365 days at NITK-Surathkal Health Care Centre on our behalf. He /She is also authorized to conclude the tender or contact and take decisions whatever is necessary in connection with this tender.

The specimen signature of Shri/Smt (Name of the Authorised person) are given below and duly attested by me/us.

Specimen Signature of Shri/ Smt..... 1)

2)

3)

Attested by:

Signature/ Signatures:

Name of the proprietor of firm /company/ agency / partner/partners.

Rubber Stamp seal of the proprietor of firm /company/ agency / partner/partners

Rubber Stamp seal of the firm/company/ agency

ANNEXURE - F**EXPERIENCE OF SIMILAR WORKS OF TENDERER AS PRINCIPAL CONTRACTOR**

Sr. No.		Work 1	Work 2	Work 3	Work 4
1	Name of Work				
2.	Name & Address of the Client				
3.	Contact Person with e-mail id				
4.	Telephone Nos. of the client				
5.	Name & Location of work site				
6.	Rate quoted for one month For one Doctor				
	For one Nurse				
	Administrative charges				
7.	Period of the contract				
8.	Ongoing or Completed or terminated				
9	If contract terminated, Specify the reasons				
10	Penalty faced, if any				
7.	Period of the Outsourcing contract				
8.	Ongoing or Completed or terminated				
9	If contract terminated, Specify the reasons				
10	Penalty faced, if any				

(Continuation sheets may be used in case of more number of similar works)

Note :- Tenderer to enclose certificate from the client for ongoing /successful completion of each work mentioned above.

Bidder's Signature

Name & Seal

Tel. No.

Date :

Chartered Accountant's Signature

Name & Seal

Tel. No

Date :

ANNEXURE - G**BIDDER INFORMATION FORM**

[The Bidder shall fill in this Form in accordance with the instructions indicated below. No alterations to its format shall be permitted and no substitutions shall be accepted.]

Date : [insert date (as DD.MM.YYYY) of Bid Submission]

Noification. No. : 01/NITK/OS-HCS/2024-25/A10, Date: 05-07-2024

1. Bidder's Name [insert Bidder's legal name]
2. In case of JV, legal name of each member with their contact numbers and email ids : [insert legal name of each member in JV]
3. Bidder's actual or intended country of registration: [insert actual or intended country of registration]
4. Bidder's year of registration: [insert Bidder's year of registration]
5. Bidder's Address in country of registration: [insert Bidder's legal address in country of registration]
6. Bidder's Authorized Representative Information Name :[insert Authorized Representative's name] Address :[insert Authorized Representative's Address] Telephone/Fax numbers :[insert Authorized Representative's telephone/fax numbers] Email Address: [insert Authorized Representative's email address]
1. Attached are copies of original documents of [check the box(es) of the attached original documents] <ul style="list-style-type: none"> <input type="checkbox"/> Articles of Incorporation (or equivalent documents of constitution or association), and/or documents of registration of the legal entity named above. <input type="checkbox"/> In case of JV, letter of intent to form JV or JV agreement. <input type="checkbox"/> In case of Government-owned enterprise or institution, documents establishing : <ul style="list-style-type: none"> <input type="checkbox"/> Legal and financial autonomy <input type="checkbox"/> Operation under commercial law <input type="checkbox"/> Establishing that the Bidder is not dependent agency of the Purchaser
2. Included are the organizational chart, a list of Board of Directors, and the beneficial ownership.

Bidder's Signature

Name & Seal

Tel. No.

Date

Chartered Accountant's Signature

Name & Seal

Tel. No

Date

ANNEXURE - H**FORMAT FOR BANK ACCOUNT DETAILS OF THE BIDDER**

Name of the account holder (bidder)	
Complete address	
Contact number	
Email address	

Bank Account details:

Bank name	
Branch name	
MICR number	
Account type	
Account Number	
Please re-type Account number again	
IFSC code of the Bank	

I hereby declare that the particulars given above are correct and complete. If the transaction is delayed or not effected at all for reasons of incomplete or incorrect information, I would not hold the Institute responsible for this.

I have read the option invitation letter and agree to discharge responsibility expected of me as a participant under the scheme.

Seal and signature of the bidder.

Certification from the banker:

Certified that the particulars furnished above are correct as per our records.

Seal and signature of the authorized officer of the bank.

INTEGRITY PACT AGREEMENT***(To be signed by the bidder/same signatory authorized to sign the relevant contact)***

This Integrity Agreement is made at Surathkal on this day of20

BETWEENNational Institute of Technology Karnataka, Surathkal, an Institute of National Importance (under NIT Act -2007) represented through The Registrar, NITK, Surathkal (hereinafter referred as the '**Buyer**', which expression shall unless repugnant to the meaning or context hereof include its successors and permitted assigns)**AND**.....
(Name and Address of the Individual/Firm/Company)

Through (Hereinafter referred to as the "Bidder/Contractor" and which expression shall unless repugnant to the meaning or context hereof include its succession and permitted assigns)

PreambleWHEREAS **NITK Surathkal has** floated the Tender (Hereinafter referred to as "Tender/Bid") and intends to award, underlaid down organizational procedure, contract for "Equipment"[Hereinafter referred to as the "**Contract**").

AND WHEREAS the Principal/Owner values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder(s) and Contractor(s).

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Agreement (hereinafter referred to as "**Integrity Pact**" or "**Pact**"), the terms and conditions of which shall also be read as integral part and parcel of the Tender/Bid documents and Contract between the parties.

NOW, THEREFORE, in consideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this witness as under:

Seal and Signature of the bidder

Registrar, for NITK Surathkal

Article 1: Commitment of NITK Surathkal

- i. **NITK Surathkal** commits to take all measures necessary to prevent corruption and to observe the following principles:
- (a) No employee of NITK Surathkal, personally or through any of his/her family members, will in connection with the Tender, or the execution of the Contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
 - (b) NITK Surathkal will, during the Tender process, treat all Bidder(s) with equity and reason. NITK Surathkal will, in particular, before and during the Tender process, provide to all Bidder(s) the same information and will not provide to any Bidder(s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the Tender process or the Contract execution.
 - (c) NITK Surathkal shall endeavour to exclude from the Tender process any person, whose conduct in the past has been of biased nature.
- ii. If NITK Surathkal obtains information on the conduct of any of its employee which is a criminal offence under the Indian Penal code (IPC)/Prevention of Corruption Act, 1988 (PC Act) or is in violation of the principles herein mentioned or if there be a substantive suspicion in this regard, NITK Surathkal will inform the Chief Vigilance Officer and in addition can also initiate disciplinary actions as per its internal laid down policies and procedures.

Article 2: Commitment of the Bidder(s)/ Contractor(s)

- 1) It is required that each Bidder/Contractor (including their respective officers, employees and agents) adheres to the highest ethical standers, and report to the Government / Department all suspected acts of **fraud or corruption or Coercion or Collusion** of which it has knowledge or becomes aware, during the tendering process and through the negotiation or award of a contract.
- 2) The Bidder(s)/Contractor(s) commit himself to take measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the Tender process and during the Contact execution:
 - a. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm, offer, promise or give to any of the Principal/Owner's employees involved in the Tender process or execution of the Contractor to any third person any material or other benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the Tender process or during the execution of the Contractor.

Seal and Signature of the bidder

Registrar, for NITK Surathkal

- b. The Bidder(s)/Contractor(s) will not enter with other Bidder(s) into an undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to cartelize in the bidding process.
 - c. The Bidder(s)/Contractor(s) will not commit any offense under the relevant IPC/PC Act. Further, the Bidder(s)/Contractor(s) will not use improperly, (for the purpose of competition or personal gain), or pass on to others, any information or documents provided by the Principal/Owner as
 - d. part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
 - e. The Bidder(s)/Contractor(s) of foreign origin shall disclose the names and address of agents/representatives in India if any. Similarly, Bidder(s)/Contractor(s) of Indian Nationality shall disclose names and address of foreign agents/representatives if any. Either the Indian agent on behalf of the foreign principals or the foreign principal directly could bid in a tender but not both. Further, in cases where an agent participates in a tender on behalf of one manufacturer, he shall not be allowed to quote on behalf of another manufacturer along with the first manufacturer in a subsequent/parallel tender for the same item.
 - f. The Bidder(s)/Contractor(s) will, when presenting his bid, disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the Contract.
- iii. The Bidder(s)/Contractor(s) will not instigate third persons to commit offenses outlined above or be an accessory to such offenses.
 - iv. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm indulge in fraudulent practice **means a willful misrepresentation or omission of facts or submission of fake/forged documents in order to induce public official to act in reliance thereof, with the purpose of obtaining unjust advantage by or causing damage to justified interest of others and/or to influence the procurement process to the detriment of the Government interests.**
 - v. The Bidder(s)/Contractor(s) will not, directly or through any other person or firm use Coercive practices (means the act of obtaining something, compelling an action or influencing a decision through intimidation, there or the use of force directly or indirectly, where potential or actual injury may befall upon a person, his/her reputation or property to influence their participation in the tendering process).

Seal and Signature of the bidder

Registrar, for NITK Surathkal

Article 3: Consequences of Breach

Without prejudice to any rights that may be available to NITK Surathkal under law or the Contract or its established policies and laid down procedures, the Principal/Owner shall have the following rights in case of breach of this Integrity Pact by the Bidder(s)/Contractor(s) and the Bidders/Contractor accepts and undertakes to respect and uphold the Principal/Owner's absolute right:

- 1) If the Bidder(s)/Contractor(s), either before awarded or during execution of Contract has committed a transgression through a violation of Article 2 above or in any other form, such as to put his reliability or credibility in question, the Principal/Owner after giving 14 day notice to the contractor shall have powers to disqualify the Bidder(s)/Contractor(s) from the Tender process or terminate/determinate the Contract - if already executed, or exclude the Bidders/Contractor from future contract award processes. The imposition and duration of the exclusion will be determined by the severity of transgression and determined by the Principal/Owner. **Such exclusion may be forever or for a limited period as decided by NITK Surathkal.**
- 2) **Forfeiture of Performance Guarantee/Security Deposit:** If NITK Surathkal has disqualified the Bidder(s) from the tender process prior to the award of the Contract or terminate/determinate the Contractor has accrued the right to terminate/determinate the Contract according to Article 3(1), the Principal/Owner apart from exercising any legal rights that may have accrued to NITK Surathkal, may in its considered opinion forfeit the entire amount of Performance Security of the Bidders/Contractor.
- 3) **Criminal Liability:** If NITK Surathkal obtains knowledge of conduct of a Bidder or Contractor, or of an employee or a representative or an associate of a Bidder or Contractor which constitutes corruption within the meaning of Indian Penal code (IPC)/Prevention of Corruption Act, or if the Principal/Owner has substantive suspicion in this regard, NITK Surathkal will inform the same to law enforcing agencies for further investigation.

Article 4: Previous Transgression

- 1) The Bidder declares that no previous transgressions occurred in the last 5 years with any other Company in any country conforming to the anti-corruption approach or with Central Government or State Government or any other Central/State Public Enterprises in India that could justify his exclusion from the Tender process.
- 2) If the Bidder makes an incorrect statement on this subject, he can be disqualified from the Tender process or action can be taken for banning of business dealings/ holiday listing of the Bidder/Contractor as deemed fit by the Principal/Owner.
- 3) If the Bidder/Contractor can prove that he has resorted/recouped the damage caused by him and has installed a suitable corruption prevention system, the Principal/Owner may, at its own discretion, revoke the exclusion prematurely.

Seal and Signature of the bidder

Registrar, for NITK Surathkal

Article: 5 Equal Treatment of all Bidder/Contractors/Subcontractors

- 1) The Bidder(s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact. The Bidders/Contractor shall be responsible for any violation(s) of the principles laid down in this agreement/Pact by any of its Sub-contractors/sub-vendors.
- 2) The Principal/Owner will enter into pacts on identical terms as this one with all Bidders and Contractors.
- 3) The Principal/Owner will disqualify Bidders, who do not submit, the duly signed pact between the Principal/Owner and the bidder, along with the Tender or violate its provisions at any stage of the Tender process, from the Tender process.

Article 6: Duration of the Pact

This Pact begins when both the parties have legally signed it. It expires for the Contractor/Vendor 12months after the completion of work under the contractor or till the continuation of defect liability period, whichever is more and for all other bidders, till the Contract has been awarded.

If any claim is made/lodged during the time, the same shall be binding and continue to be valid despite the lapse of this pacts as specified above, under it is discharged/determined by the Competent Authority of NITK, Surathkal.

Article 7: Other Provisions

- 1) This Pact is subject to Indian Law, place of performance and jurisdiction is **Mangaluru**, the Headquarters of NITK Surathkal, who has floated the Tender.
- 2) Changes and supplements need to be made in writing. Side agreements have not been made.
- 3) If the Contractor is a partnership or a consortium, this Pact must be signed by all the partners or by one or more partner holding power of attorney signed by all partners and consortium members. In the case of a Company, the Pact must be signed by a representative duly authorized by board resolution.
- 4) Should one or several provisions of this Pact turn out to be invalid; the remainder of this Pact remains valid. In this case, the parties will strive to come to an agreement to their original intentions.
- 5) It is agreed on term and condition that any dispute or difference arising between the parties with regard to the terms of this Integrity Agreement / Pact, any action was taken by the Owner/Principal in accordance with this **Integrity Agreement/Pact or interpretation thereof shall not be subject to arbitration.**

Seal and Signature of the bidder

Registrar, for NITK Surathkal

Article 8: LEGAL AND PRIOR RIGHTS

All rights and remedies of the parties hereto shall be in addition to all the other legal rights and remedies belonging to such parties under the Contract or law and the same shall be deemed to be cumulative and not alternative to such legal rights and remedies aforesaid. For the sake of brevity, both the Parties agree that this Integrity Pact will have precedence over the Tender/Contract documents with regard to any of the provisions covered under this Integrity Pact.

IN WITNESS WHEREOF the parties have signed and executed this Integrity Pact at the place and date first above mentioned in the presence of following witnesses:

.....
(For and on behalf of NITK Surathkal) (For and on behalf of bidder/ contractor)

WITNESSES:

1.
(Signature, name, and address)

2.
(Signature, name, and address)

Place: Surathkal.

Dated:

ANNEXURE – J

Undertaking that the successful BIDDER agrees to give a Performance Security amounting to 3% of the purchase order value in favor of “The Director, NITK Surathkal”.

I/We (Name of the bidder/Propreitor/Partner/Partners) of
(Name of the firm/agency) do agree with the terms and conditions specified in the Tender Notification No. 01/NITK/OS-HCS/2024-25/A10, Date: 05-07-2024, If I/We are the successful bidder, I/We agree to provide a Performance Security amounting to 3% of the contract value as per the ANNEXURE A, in favor of “The Director, NITK Surathkal” and as intimated by the NITK-Surathkal authorities.

SIGNATURE OF bidder/Propreitor/Partner/Partners

NAME :

DESIGNATION

ADDRESS :

DATE:

Seal of the Bidder's Firm

ANNEXURE – K BOQ**Check List for Submission of Documents along with Technical Bid to meet Qualification Criteria and Essential Conditions**

Name and Complete Postal address of the Bidder with Firm/Company address, phone/Fax/Mobile number

It is hereby certified that, I /we have uploaded the relevant documents as per the tender requirement in compliance with qualifying Criteria by checking 'yes" against each of them.

DOCUMENTS.	SL.NO	CONTENTS	Document Uploaded (Yes/No)
TECHNICAL BID	1.	EMD in the form of Bid Security Declaration - Annexure –D In case of exemption from submission of EMD, proof of registration with NSIC/MSME	
	2.	Self attested Valid Trade licence related to the job/contract	
	3	Self attested Registration Certificate issued by Labour Commissioner	
	4.	Declaration of Bidder as per ANNEXURE – C.	
	5	Bidder Information Form as per ANNEXURE-G.	
	6	Bidder Bank Details as per ANNEXURE-H	
	7	Copy of the Partnership Deed if the bidder is a Partnership concern.	
	8	GST Certificate.	
	9.	Letter of Authority for the representative to sign and execute the tender as per ANNEXURE – E.	
	10	Copies of the Audited Balance sheets, Profit & Loss A/c., Trade or Manufacturing A/c, and Income Tax Return Acknowledgement i.e., ITR MUST be attached , for the last three financial years to establish the turnover of the bidder.	
	11	Latest Income Tax Assessment Completion Certificate/Income tax clearance certificate (In the event of assessment of the recent previous year having not been completed the certificate of the latest assessment completed.	
	12	Copies of Documents/work qualification certificates pertaining for such services provided in the Government Sector/PSU's/ Reputed Corporate Sector -ANNEXURE - F	
	13	ESI registration Certificate	
	14	EPF registration Certificate	
	15	A Declaration in Company letterhead that the bidder/ firm/supplier has not been Blacklisted by the Government/PSU or Pvt.Sectors.	
	16	A Declaration in Company letterhead to the effect that there is no vigilance/CBI case/Enquiry by labour commissioner pending against the bidder/ firm/supplier	
	17	Self-attested Copy of Income Tax Permanent Account Number (PAN Number)	
	18	Undertaking that the successful BIDDER agrees to give a Performance Security amounting to 3% of the purchase order value in favor of "The Director, NITK Surathkal" as per ANNEXURE -J	
	19	Integrity Pact (for procurements ANNEXURE- I.	
	20	Copy of Licences and Certificates of Deployed Personnel (Doctors/nurse), who are on the employees roll of the firm/agency or the bidder.	
FINANCIAL BID	21	PRICE BID ANNEXURE – B BOQ	